

1. Main Street at Travelers
  2. Asylum Street at Trumbull Street
  3. Asylum Street at High Street (by Union Station)
- You can purchase the following TVM ticket types:
    1. Youth, Senior/Disabled or Adult 2-Hour pass or All-Day Pass for CTfastrak local services
    2. Senior/Disabled or Adult 2-Hour pass for CTtransit Express routes via CTfastrak
  - You may use US coins (including pennies, but not \$.50 cent coins), US bills (up to denominations of \$20), and credit or debit cards to make your purchase. Tokens are no longer accepted anywhere in the CTtransit system.
  - Combinations of fare payment methods, such as cash and credit card, are not permitted.
  - If you are traveling with a group, you can purchase multiple tickets of the same type in one transaction.
  - **TVMs do not make change.** Insert the exact amount of the transaction, or use a credit/debit card, because the TVMs will not return change from your transaction. For example, if you insert a \$10 bill for a \$1.50 fare, the TVM will not return \$8.50 in change. There is a warning on the TVM to remind you about this, and a requirement that you acknowledge this warning before you proceed.
  - Once you purchase your 2-hour or All Day passes from the TVM it is immediately "activated" and should be used right away. (As listed above, when traveling as part of a group, multiple tickets may be purchased in a single transaction; however, these tickets will all expire at the same time and cannot be kept for reuse on a different day.) Your TVM issued pass is valid Proof of Payment to be presented to a Fare Inspector. **Hold onto your Proof of Payment** while you ride, or if you need to transfer to another bus. If you transfer to another CTfastrak route, hold onto the Proof of Payment in case you are asked for it by a fare inspector. If you transfer to a CTtransit bus, show your Proof of Payment to the bus driver.

## CTfastrak Fares (Exact Fare Required)

**Regular Cash Fare**.....\$ 1.50

**Children** (Age 4 & Under).....**FREE**  
Maximum of three with each adult

**Youth** (Age 5-18) Proof of age may be requested.  
Cash.....\$ 1.20  
10-Ride Ticket.....\$10.80

**Senior/Disabled**  
Medicare card or state-issued Reduced Fare ID card must be shown upon boarding.  
Cash.....75¢  
10-Ride Ticket.....\$ 6.75  
31-Day Pass.....\$26.00

**Transfers**.....**FREE**  
Issued upon boarding only. Valid for unlimited rides on local buses for two hours, going any direction, until printed time and date of expiration.

**10-Ride Ticket**.....\$13.50  
Multi-ride ticket with no expiration date.

**All-Day Pass**.....\$3.00  
May be purchased on bus. Please tell bus operator you want a pass before depositing money.

**2-Hour Pass**.....\$ 1.50  
Unlimited local rides for 2 hours from activation.

**3-Day Pass**.....\$ 7.50

**5-Day Pass**.....\$12.00

**7-Day Pass**.....\$16.50

**31-Day Pass**.....\$54.00

*Bus operators, fareboxes & Ticket Vending  
Machines do not make change*



## Purchasing and Using Fares on



### Contact Us

860.525.9181

TTY 860.727.8196



## Can I use my CTtransit tickets or passes on CTfastrak?

- Yes, all CTtransit tickets and passes are accepted and can be used interchangeably on CTtransit or CTfastrak.
- When you pay the fare on a CTtransit bus, ask for a transfer, and you can ride once or as many times as you want with the 2-Hour pass on CTtransit or CTfastrak.
- Use your 10-Ride ticket by inserting it into the farebox on the CTfastrak bus so that it can be date and/or time stamped. Ask the driver for a transfer when you board if you need to transfer to another bus.
- You can buy your tickets and passes in the same way as you do now: 2-Hour passes (transfers) and All-Day passes can be purchased on a CTtransit bus. Plus, all tickets and passes can be purchased online at [www.cttransit.com](http://www.cttransit.com), at the downtown Hartford sales office at State House Square, or at the customer service desk of certain Stop and Shop stores (see list on [cttransit.com](http://cttransit.com)).

## How is fare payment different on CTfastrak?

- CTfastrak operates as a proof of payment system where you purchase your fare prior to boarding the bus or immediately upon boarding the bus when using a 10-Ride ticket or a pass that hasn't been activated yet.
- You can use valid CTtransit tickets and passes. If you do not already have a valid method of fare payment, purchase a 2-Hour or All-Day Pass using a Ticket Vending Machine at CTfastrak stations.
- The Ticket Vending Machine time-stamps your 2-Hour or All-Day Pass when it is issued – which will “activate” your pass. Your pass is now valid. **Remember...buying your pass before you get on the bus makes your trip faster!**

- You may use any active pass on CTfastrak as Proof-of-Payment. 2-Hour and All Day Passes purchased from TVMs are immediately Active upon issue; Passes obtained from any other source must be initially activated by a farebox prior to first use. If the pass has already been activated, it is good to use as proof of payment on CTfastrak until it expires.
- If you are transferring to a CTfastrak bus, you need to be able to show proof of payment on the CTfastrak bus. So, make sure you ask the bus operator on a CTtransit or CTtransit Express bus for a transfer if you pay with cash or a 10-Ride ticket. The transfer will be used as your proof of payment on CTfastrak. If you use a pass, make sure that it has been activated so it can be used as your proof of payment.
- All fares are subject to inspection by a Fare Inspector to prove that the fare is valid (being used appropriately.) For example, a 31-Day Pass that has passed its expiration period is not valid. **Your valid ticket, pass or transfer is your Proof of Payment.**



- Fare Inspectors are authorized by State law to inspect tickets and passes to ensure that passengers have paid the required fare and to issue citations for violations of the law. You are subject to a citation and fine if you do not provide proof of payment to the Fare Inspector. The fine for failure to have a valid fare is \$75.

## Why have we introduced Proof of Payment?

- Proof of Payment speeds up travel time as riders with a valid ticket or pass can board the bus through any door without waiting to pay a fare at the farebox. That makes boarding faster.

- It's more convenient for you, the customer. You can now purchase your single-ride ticket or All-Day Pass from a Ticket Vending Machine (TVM) with a credit or debit card.
- So...your ticket purchase is more convenient and your trip is faster!

## What is a valid form of proof of payment?

When the Fare Inspector approaches you and asks to see your proof of payment, show him/her:

- 2-Hour or All-Day Pass purchased from the TVM
- Your valid pass (one that is current and is being used appropriately), 10-ride ticket or transfer

CTfastrak buses travel on routes both on and off of the bus-only roadway. If you are boarding a CTfastrak bus at a stop that is not at a CTfastrak station or a CTfastrak stop in the downtown Hartford loop, and you don't already have a valid pass or 10-Ride ticket, you must board the bus at the front door and use the farebox as you would on any CTtransit bus. If you board and pay cash or use a 10-ride ticket, you will be issued a 2-Hour pass to show the Fare Inspector as proof of payment.

Fare Inspectors will make inspections on CTfastrak station platforms and CTfastrak buses. Remember to keep your ticket handy as you may be asked to show your ticket more than once during your trip. If you are riding at a reduced fare (Youth, Senior/Disabled, U-Pass) you will be required to present proper ID as well as your proof of payment.

## What do I need to know about Ticket Vending Machines (TVMs)?

The TVMs function as a farebox at CTfastrak stations. **Every CTfastrak station has at least two ticket vending machines** conveniently located for easy access. In addition, there will be TVMs in downtown Hartford at the following locations: